



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Madelia Failed to Submit Treatment Recommendation

This report contains important information about your drinking water. Have someone translate it for you or speak with someone who understands it, In Minnesota, tap water is as safe as bottled water.

Este informe contiene información importante sobre su agua potable. Pida a alguien que se lo traduzca o hable con alguien que lo entienda. En Minnesota, el agua del grifo es tan segura como el agua embotellada.

Our water system recently violated a drinking water regulation. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely sample water at consumers' taps for copper. The tests during June 1, 2025 through September 30, 2025, show copper levels in the water above the limit, or "action level," so we are required to submit an optimal corrosion control treatment recommendation to MDH and subsequently install corrosion control treatment. This treatment helps prevent copper in the pipes from dissolving into the water. Our system did not submit the optimal corrosion control treatment recommendation to MDH by the required date of March 31, 2026.

What should I do?

Listed below are some steps you can take to reduce your exposure to copper:

- Call us at the number below to find out how to get your water tested for copper.
- Find out the material of your pipes and/or service line.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking.
- Use cold water for drinking, making food, and making baby formula. Hot water releases more copper from pipes than cold water.
- Do not boil your water to remove copper. Boiling water makes the copper more concentrated – the copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, copper enters water supplies by leaching from water service lines and plumbing components. Your water is more likely to contain high levels of copper if water pipes in or leading to your home are made of or contain copper.

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's disease should consult their personal doctor.

What is being done?

The City incrementally increased the dosage while conducting routine lab water testing to correct the issue. A corrosion control treatment recommendation will be sent to MDH by May 7, 2026. The last round of state testing was completed in March of 2026 and was determined that the corrective actions achieved the desired results.

For more information, please contact Wade Johnson at 507-642-3245.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Madelia, 1830004

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