



Natural Gas Line Upgrades in Madelia

Dear Property Owner or Resident,

We are committed to keeping our customers informed about important updates we are making to our infrastructure – designed to enhance safety, improve reliability, and continue to provide you with the energy you need for life's moments. The following outlines the work we plan to complete this season in Madelia.

Overview

For a few months, beginning as early as April 21, CenterPoint Energy will upgrade natural gas infrastructure in Madelia in coordination with the City of Madelia's road work.



Contractor summary

CenterPoint works with multiple contractors to complete construction projects in a safe and timely manner. You will see these contractors working in your area and may be contacted by them at various stages in the construction process. Employees of authorized contractors will have CenterPoint Energy identification cards. Do not allow anyone inside your home without seeing identification.

Marking utilities

CenterPoint Energy will locate public underground utilities. This is an important safety preparation, done before construction begins. The utilities will be marked with spray paint and flags. If you have installed any private lines such as sprinklers or dog fences, we ask that you mark them with a material that is convenient for you. Marking sprinkler heads is sufficient. If any utility flags are left in residents' yards after restoration is complete, they may be removed and thrown away.

Natural gas main work

Plastic mains reaching the end of their useful life are replaced with modern plastic piping that increases the safety and reliability of CenterPoint's gas distribution. Plastic main is replaced by boring underneath one side of the road.

Steel gas main will be installed and will require a trench to be opened in the road. The new main will have protective coatings that add to the infrastructure's durability. Typical impacts of steel main construction include noise, vibrations, and dust.

Service line and meter work

CenterPoint will send a postcard in the mail before the service crew comes on site. One natural gas crew typically completes one block per week. For most properties, the crews remove at least one sidewalk panel in front of the house, excavate a hole by the outside meter, and bore the service line from the sidewalk to the house. A technician will schedule appointments for relighting gas service to each property. The crew will make appointments with residents to move inside meters outside. Customers with outside meters will be notified prior to the replacement or connection of their service lines to the new main.

Restoration

The final step in an infrastructure project is to restore the roads, sidewalks, boulevards, and lawns that may have been impacted by construction. Restoration is typically on site a few weeks after the completion of all other construction. Until then, temporary restoration is done by the utility crews to maintain an area's livability.

Traffic impacts

Most traffic impacts will be restrictions on street parking, closure of one sidewalk at a time, and lane shifts. Specific traffic impacts and road closures will be communicated as they are determined. Residents' access to their homes will be maintained at all times.

Additional resources

To sign up for and view updates, please visit CenterPointEnergy.com/Construction and click "Project Sites", then "Madelia". If you have questions, reach out to CenterPoint Energy's Communication Specialist at 612-542-6198 or una.omeara@centerpointenergy.com.

Thank you for your patience and understanding as we replace our infrastructure! We value the privilege of having you as a customer.